



## Logistic Information Services Partner

Committed to Defence

With the formation of the Defence Equipment and Support (DE&S) organisation, Logistic Transformation was given renewed impetus, not only driving improvements in the effectiveness of logistic support to front-line commands, but also reducing the costs associated with providing that support.



## In line with these objectives, the Ministry of Defence (MOD) is increasingly taking an outsourcing approach to its Support Chain logistic processes.

The commercial sector, in turn, is stepping up to deliver Contractor Logistics Support in a variety of forms, including:

- Availability Transformation: Tornado Aircraft Contract (ATTAC) for the total support of the Tornado fleet
- Whole Fleet Management for tri-service ground vehicle fleets
- Class Output Management for the support of Naval ships

As a consequence, the military logistic process is becoming leaner, and the delivery of materiel made ever more efficient.

Using detailed knowledge of Defence Logistic Transformation and wide ranging expertise, Steria delivers information services that directly support the operational needs of military users.

### Integrated end to end logistics is becoming a reality

Steria is involved in the delivery of key elements in support of the end to end logistic process:

- defining, delivering and deploying the solution that will enable the MOD to manage its equipment through one single software application, building links between systems across the end-to-end support chain
- preparing for the future by contributing to the definition of new logistic standards, through active membership of industry standards bodies.

Employing commercial logistic experts as well as ex-service personnel, Steria brings an invaluable insight into the unique requirements of the MOD. The company is involved in:

- the definition and delivery of systems such as Management of the Joint Deployed Inventory (MJDI)
- working with the MOD to deliver Logistics Transformation by providing teams of experts who can deliver practical expertise and knowledge across the support chain.



### Committed to partnership and delivery

Both as a Prime supplier and as a sub-contractor, Steria works proactively and in close partnership with colleagues in the Defence industry. On a day-to-day basis we collaborate with the key Original Equipment Manufacturers (OEMs) and Contractor Logistic Support (CLS) providers across the Air, Land and Sea domains. Steria uses its experience to contribute to joint MOD/industry initiatives such as Joint Information Group, the Logistics Coherence Information Architecture (LCIA) or the Through-life Capability Management (TLCM) working groups. The underlying systems and infrastructure are the essential foundation elements for the end to end support chain.

### Why Steria?

A pan-European company, Steria has the ability and expertise to deliver Information Systems and Services to local, national or trans-national organisations. At the forefront of technology and service delivery, Steria has a unique combination of sector and technology expertise, resulting in an ability not just to build or deliver ICT systems but to provide efficient through-life support by the application of full ITIL-based service management processes.

### Satisfied clients

In the UK, Steria supports the RAF's inventory management and stores accounting system MJDI Pilot

Operating Capability (POC) at 80 plus locations in the UK and overseas, whilst helping the MOD to develop and migrate the RAF, Royal Navy and Army single service inventory systems smoothly towards MJDI FULL the new Tri Service System.

Steria also works with MOD and other Defence Contractors to connect to the BAE Systems e-Capability systems for ATTAC. Our information systems and TLCM expertise make Steria a partner of choice for many consortia bidding for the UK's future Defence systems.

Government agencies and many other organisations within the defence sector can benefit from Steria's Defence Logistics expertise, gaining a unique perspective on information systems, logistic processes and ITIL-based service management.

Steria's cultural approach is to strive to make life easier for customers, working in true partnership to exceed shared expectations and goals. At every stage in a project, whether through informal discussions or as part of more structured advisory services, we will deliver efficient and effective technology solutions.

With a through-life approach to technology projects, Steria supports customer systems through all stages of the CADMID cycle. Our customers know that project goals will be achieved to deliver a leaner logistic process, underpinned by more reliable information systems, with genuine integration across the end-to-end supply chain - and all at best value.

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### Steria in Defence

Steria has been a key provider of specialist systems and services to the Ministry of Defence (MOD) for over 30 years. Independence, broad capability and knowledgeable people with a reputation for operational and commercial flexibility have secured our position as one of the MOD's top ten ICT suppliers.

Through our involvement in the LSRC, MJDI, UNICOM and EMS projects we have developed core solutions spanning secure systems, identity management, end-to-end logistics and operational environments.

Our focus is always on establishing strategic partnerships with our customers and delivering innovative, practical IT solutions based on our core capabilities which include:

- Security
- Systems Integration
- Infrastructure Services
- Enterprise and Network Management
- Business Process Outsourcing.

### About Steria

Steria delivers IT enabled business services which help organisations in the public and private sectors operate more efficiently and profitably. By combining in depth understanding of our clients' businesses with expertise in IT and business process outsourcing, we take on our clients' challenges and develop innovative solutions to address them. Through our highly collaborative consulting style, we work with our clients to transform their business, enabling them to focus on what they do best.

Our 19,000 people, working across 16 countries, support the systems, services and processes that make today's world turn, touching the lives of millions around the globe each day.

Founded in 1969, Steria has offices in Europe, India, North Africa and SE Asia and a 2008 revenue of €1.8 billion. 16.5% of Steria's capital is owned by its employees. Headquartered in Paris, Steria is listed on the Euronext Paris market.



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